



# Return order form

## Step 1 What is your name and order reference?

Name

Order reference

## Step 2 Which item(s) would you like to return?

Qty	Product description	Product reference	Size

## Step 3 Reason for return?

Too big	Too small	Defective	Received wrong item*	Did not meet expectations*	Other reason*
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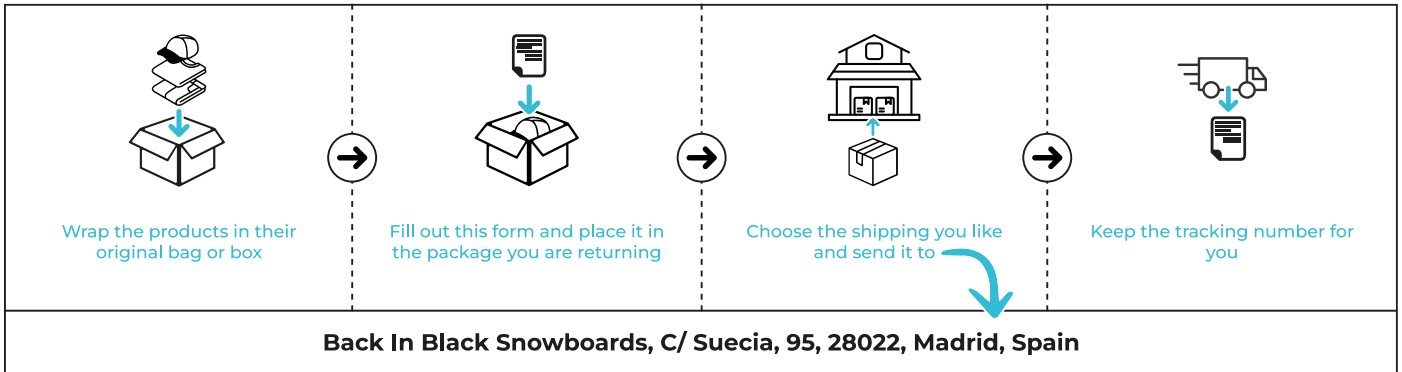
*\*Please explain below*

**Any questions? Let us know!**

Customer signature

Date

## How to return your order



- Please keep in mind that goods are returned to us at your expense and that you are responsible for the items yourself.
- Returns are accepted only for unused products. Once a product has been used, it is ineligible for return. Trying on products to ensure the right size is allowed, but if the products exhibit any signs of usage, they cannot be accepted for return.
- A returned product must be in its original packaging with all labels attached.
- You have 30 days for your returns, starting from your date you received the order.
- The refund will always be initiated as soon as possible and always within 48 hours after receipt.
- The money will be refunded in the same way the order was paid.
- In case you have received a damaged or incomplete product, please contact us before returning the product.
- Please always pack the goods in a proper bag or box, you may use the one used for the shipping. Do not use the product packaging as shipment packaging
- In case the criteria above are not met, Back In Black can charge extra costs

For further reference you may follow the following [link](#) to our Shipping and returns T&C page. Any questions contact us via email [info@backinblack.es](mailto:info@backinblack.es), phone [+34 913 134 382](tel:+34913134382) or WhatsApp [+34 636 874 234](tel:+34636874234).